



Do You Have Questions About Returning Home?

We hope that our staff could be of help during your days in the Refugee Initial Care Center Traiskirchen. Here is some information on a new service, you may use from anywhere in Austria:

Voluntary Return - Telephone Hotline

Call us – toll free from anywhere in Austria!

Gratis-Telephone: 0800 – 20 30 40

Voluntary Return HOTLINE

Mo – Fr 9.00 – 17.00

Benefits of returning home voluntarily:

- Reunite with your family and friends
- No costs for your travel (f.i. airplane) back home
- Call your family before going home
- We will get the travel documents for you
- Return back to Traiskirchen to prepare for your travel home
- Put an end to the endless waiting with unknown result
- Plan your future actively with information about your home country
- Financial help for your start

We provide individual and confidential counselling on returning home voluntarily!

Call Us – Toll Free – Tel. 0800 20 30 40

Voluntary Return – A Chance For A New Start Back Home!

Englisch